

Data Processing Agreement

This Data Processing Agreement ("DPA") forms part of the Terms of Service (**Principal Agreement**) between the following (each **party** and together the **parties**): (i) Giedrius Galminas trading as Galmis of 10 Wymondham Close, Nottingham, NG5 6PQ, England, United Kingdom (**Supplier**) acting on its own behalf and as agent for each Supplier Affiliate; and (ii) the legal entity identified on the signature page of this Agreement as "Merchant" (**Merchant**) acting on its own behalf and, for the purposes of this Agreement only, as agent for each Merchant Affiliate. This Agreement shall be effective as of the date executed by Merchant.

Background

1. The Supplier is a provider of the Shopify app "Serializer - Product Tracking" (**Service**).
2. The parties have agreed to enter into this DPA in relation to the processing of personal data by the Supplier in the course of providing the Service. The terms of this DPA are intended to apply in addition to and not in substitution of the terms of the Principal Agreement.

How to execute this DPA

1. This DPA consists of two parts: the main body of the DPA, and Schedules 1 and 2.
2. This DPA has been pre-signed on behalf of Galmis.
3. To complete this DPA, Merchant must:
 - a. Complete information in the signature box and sign on Page 10.
 - b. Send the signed document to Supplier by email to legal@galmis.com indicating the Shopify store name and myshopify.com domain name.
4. Upon both parties' receipt of the properly completed DPA, the document will become legally binding.

Agreement

Meanings

1. In this DPA, the following words are defined:
 - a. **Addendum** - the International Data Transfer Addendum to the New Standard Contractual Clauses available

at <https://ico.org.uk/media/for-organisations/documents/4019539/international-data-transfer-addendum.pdf> (as amended or updated from time to time).

- b. **Affiliate** - any entity that directly or indirectly controls, or is controlled by, or is under common control with the subject entity. 'Control' for the purposes of this definition, means direct or indirect ownership or control of more than 50% of the voting interests of the subject entity.
- c. **Data Protection Law**
 - i. all laws and regulations, including laws and regulations of the European Union, the European Economic Area and their member states, Switzerland and the United Kingdom applicable to the Processing of Personal Data under the Principal Agreement, including, but not limited to EU Directive 95/46/EC, as transposed into domestic legislation of each Member State and as amended, replaced or superseded from time to time, including by the GDPR and laws implementing or supplementing the GDPR; and
 - ii. to the extent applicable, the data protection or privacy laws of any other country.
- d. **GDPR**
 - i. Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (the **EU GDPR**); and
 - ii. the EU GDPR as implemented or adopted under the laws of the United Kingdom (**UK GDPR**) (General Data Protection Regulation).
- e. **New Standard Contractual Clauses** - Commission Implementing Decision (EU) 2021/914 of 4 June 2021 on standard contractual clauses for the transfer of personal data to third countries pursuant to Regulation (EU) 2016/679 of the European Parliament and of the Council (Text with EEA relevance), as may be replaced or superseded by the European Commission.
- f. **Personnel** - in relation to a party, those of its employees, workers, agents, consultants, contractors, sub-contractors, representatives or other persons employed or engaged by that party on whatever terms.

- g. **Sub-processor** - any entity (whether or not an Affiliate of the Supplier, but excluding the Supplier's Personnel) appointed by or on behalf of the Supplier to process Personal Data on behalf of the Merchant under this DPA.
 - h. **Working Day** - any day, other than a Saturday, Sunday, or public holiday in England and Wales.
 - i. **Merchant Personal Data** - any Personal Data Processed by a Contracted Processor pursuant to or in connection with the Principal Agreement, including, without limitation, Personal Data of Merchant customers;
 - j. **Contracted Processor** - Supplier, Supplier Affiliate or a Sub-processor;
2. Terms such as "**Data Subject**", "**Processing**", "**Personal Data**", "**Controller**", and "**Processor**", "**Supervisory Authority**" and "**Personal Data Breach**" shall have the same meaning as ascribed to them in the Data Protection Law.
3. In this DPA unless the context requires a different interpretation:
- a. the singular includes the plural and vice versa;
 - b. references to sub-clauses, clauses, schedules or appendices are to sub-clauses, clauses, schedules or appendices of this DPA;
 - c. a reference to a person includes firms, companies, government entities, trusts and partnerships;
 - d. 'including' is understood to mean 'including without limitation';
 - e. reference to any statutory provision includes any modification or amendment of it;
 - f. the headings and subheadings do not form part of this DPA; and
 - g. 'writing' or 'written' will include fax and email unless otherwise stated.

Processing Merchant Personal Data

4. For the purpose of Data Protection Law, the Merchant shall be the Controller and the Supplier shall be the Processor.
5. The Supplier and each Supplier Affiliate shall:
- a. comply with all applicable Data Protection Law in the Processing of Merchant Personal Data; and

- b. only Process Personal Data on the Merchant's documented instructions, unless Processing is required by any applicable law to which the Supplier is subject (in which case, the Supplier shall, to the extent permitted by applicable law, inform the Merchant of such legal requirement before undertaking the Processing).
6. The Supplier and each Supplier Affiliate shall take reasonable steps to ensure the reliability of Personnel who have access to the Personal Data, ensuring in each case that such Personnel is subject to a strict duty of confidentiality (whether a contractual or statutory duty) and that they Process the Personal Data in compliance with all applicable law and only for the purpose of delivering the Service under the Principal Agreement.

Security

7. The Supplier will establish data security in relation to the Processing of Personal Data under this DPA. The measures to be taken must guarantee a protection level appropriate to the risk concerning confidentiality, integrity, availability and resilience of the systems. The state of the art, implementation costs, the nature, scope and purposes of the Processing, as well as the probability of occurrence and the severity of the risk to the rights and freedoms of natural persons must be taken into account. Such measures may include, as appropriate:
 - a. the pseudonymisation and encryption of Personal Data;
 - b. the ability to ensure the ongoing confidentiality, integrity, availability and resilience of processing systems and services;
 - c. the ability to restore the availability and access to Personal Data in a timely manner in the event of a physical or technical incident; and
 - d. a process for regularly testing, assessing and evaluating the effectiveness of technical and organisational measures for ensuring the security of the Processing.
8. In assessing the appropriate level of security, the Supplier shall take into account any risks that are presented by the Processing, in particular, from a Personal Data Breach.
9. The Supplier has laid down the technical and organisational measures in Schedule 2 of this DPA. Technical and organisational measures are subject to technical progress and further development. In this respect, the Processor may implement alternative adequate measures from time to time and shall notify the Merchant in writing where it has done so.

Sub-processors

10. The Merchant authorises the Supplier and each Supplier Affiliate to appoint the Sub-processors listed at <https://galmis.gitbook.io/serializer-product-tracking/legal/sub-processors> and any new Sub-processors in accordance with the subsequent provisions.
11. With respect to each Sub-processor, the Supplier, or the Supplier Affiliate shall:
 - a. carry out appropriate due diligence prior to the Processing by such Sub-processor to ensure that the Sub-processor is capable of providing the level of protection for Personal Data required by the terms of the Principal Agreement and this DPA;
 - b. enter into a written agreement with the Sub-processor incorporating terms which are substantially similar (and no less onerous) than those set out in this DPA and which meet the requirements of Article 28(3) of UK GDPR; and
 - c. remain fully liable to the Merchant for all acts or omissions of such Sub-processor as though they were its own.
12. The Supplier and each Supplier Affiliate may continue to use Sub-processors already engaged by the Supplier or Supplier Affiliate as at the date of this DPA subject to the Supplier or Supplier Affiliate meeting the obligations set forth in the preceding clause as soon as reasonably practicable.
13. The Supplier shall update such a list with any new or replacement Sub-processors at least 30 days prior to the date such Sub-processors process Merchant Personal Data. Such updates shall be the only notice provided over the appointment of new or replacement Sub-processors. The Merchant acknowledges it is the Merchant's responsibility to regularly visit Supplier's website <https://galmis.gitbook.io/serializer-product-tracking/legal/sub-processors> for updates on the list of appointed Sub-processors. The Merchant shall be deemed to consent to the appointment of any new or replacement Sub-processor and for such Sub-processors to process Merchant Personal Data unless the Merchant provides written notice of objection within 30 days of notification of the new appointment.
14. If within 30 days of receipt of notice under the preceding clause, the Merchant (acting reasonably and in good faith) notifies the Supplier in writing of any objections to the proposed appointment:
 - a. the parties will work in good faith to make available a commercially reasonable change in the provision of the Service which avoids the use

of the proposed Sub-processor without unreasonably burdening the Merchant; and

- b. where such a change cannot be made within 30 days of the Supplier's receipt of the Merchant's notice, the Merchant may, notwithstanding the terms of the Principal Agreement, serve written notice on the Supplier to terminate the Principal Agreement to the extent that the provision of the Service is or would be affected by the appointment.

Data Subject Rights

15. Taking into account the nature of the Processing, the Supplier and each Supplier Affiliate shall assist the Merchant in implementing appropriate technical and organisational measures, insofar as this is possible, for the fulfilment of the Merchant's obligation to respond to requests for exercising Data Subjects' rights under the Data Protection Law.

16. The Supplier shall:

- a. promptly notify the Merchant if it (or any of its Sub-processors) receives a request from a Data Subject; and
- b. fully cooperate with and assist the Merchant in relation to any request made by a Data Subject,

under the Data Protection Law in respect of Personal Data Processed by the Supplier under the terms of the Principal Agreement or this DPA.

Personal Data Breaches

17. The Supplier shall:

- a. notify the Merchant without undue delay upon becoming aware of any Personal Data Breach affecting the Personal Data Processed by the Supplier under this DPA;
- b. provide sufficient information to enable the Merchant to evaluate the impact of such Personal Data Breach and to meet any obligations on the Merchant to report the Personal Data Breach to a Supervisory Authority and/or notify the affected Data Subjects in accordance with the Data Protection Law;
- c. provide the Merchant with such assistance as the Merchant may reasonably request; and
- d. cooperate with the Merchant and take such reasonable commercial steps (as directed by the Merchant) to assist in the evaluation,

investigation, mitigation and remediation of each such Personal Data Breach.

Data Protection Impact Assessment and Prior Consultation

18. The Supplier and each Supplier Affiliate shall provide reasonable assistance to the Merchant with any data protection impact assessments and prior consultations with Supervisory Authorities or other competent authorities which the Merchant considers necessary pursuant to Articles 35 and 36 of the UK GDPR.
19. Such assistance from the Supplier shall be limited, in each case, to the Processing of Personal Data under this DPA.

Return and Deletion of Personal Data

20. Subject to the subsequent clause, the Supplier and each Supplier Affiliate shall promptly and in any event, within 30 days of the expiry or termination of the Principal Agreement, delete or return all copies Personal Data Processed by the Supplier and/or its Sub-processors on behalf of the Merchant by such means as the parties shall agree in writing.
21. The Supplier (and its Sub-processors) may retain Personal Data Processed under this DPA to the extent required by any applicable law to which the Supplier (or any Sub-processor) is subject and only to the extent and for such period as required by applicable law. Where applicable, the Supplier shall notify the Merchant of any such requirement and ensure the confidentiality of such Personal Data. Any Personal Data Processed under this DPA and retained by the Supplier (or any Sub-processor) in accordance with this clause shall be not Processed for any other purpose other than the purpose specified in the applicable laws.
22. The Merchant may require the Supplier to provide written certification confirming that it has complied in full with its obligations under this section entitled 'Return and Deletion of Personal Data.'

Audits

23. The Supplier and each Supplier Affiliate shall make available to the Merchant on request all information necessary to demonstrate compliance with this DPA.
24. The Supplier shall allow for and contribute to audits, including inspections, by the Merchant (or any other auditor mandated by the Merchant) in relation to the Processing of Personal Data under this DPA.

25. The Merchant (or any other auditor mandated by the Merchant) shall give the Supplier or Supplier Affiliate reasonable notice of any audit or inspection, and shall make all reasonable endeavours to avoid causing any damage, injury or disruption to the Supplier or Supplier Affiliate's premises, equipment, personnel and business in the course of the audit or inspection.
26. Such audits shall be limited to Supplier and Supplier Affiliate architecture, systems, and procedures relevant to the protection of Merchant Personal Data that are controlled by Vendor and Vendor Affiliates. Merchant shall reimburse Supplier and each Supplier Affiliate for any time expended by Supplier or Supplier Affiliates for such audit, based on Supplier and Supplier Affiliates' reasonable costs. Before the commencement of such an audit, Merchant and Supplier (or Supplier Affiliate, as applicable) will mutually agree on the scope, timing, and duration of any audit, as well as applicable fees to be charged to the Merchant with respect to such audit. Supplier (or Supplier Affiliate, as applicable) shall have the right to approve or reject, in reasonable good faith, the personnel or auditor conducting any audit. Audits shall be limited to once per calendar year, unless otherwise required by applicable Data Protection Law.

Restricted Transfers

27. For the purposes of this section entitled 'Restricted transfers', a 'Restricted Transfer' is an onward transfer of Personal Data from the Supplier (or a Sub-Processor) to a Sub-Processor, in each case, where such transfer would be prohibited by Data Protection Law in the absence of the New Standard Contractual Clauses and the Addendum.
28. Subject to the subsequent clause, the Supplier (the '**data exporter**') and/or each Sub-processor as appropriate (the '**data importer**'), will enter into module 3 of the New Standard Contractual Clauses and the Addendum in respect of any Restricted Transfer.
29. The preceding clause shall not apply to a Restricted Transfer unless its effect, together with other reasonably practical compliance steps (which do not include obtaining consent from Data Subjects) is to allow the Restricted Transfer to take place without breach of applicable Data Protection Law.

Liability

30. Nothing in this DPA limits or excludes either party's liability for death of personal injury caused by its negligence, or fraud or fraudulent misrepresentation.

31. Subject to the preceding clause, the total liability of either party to the other for any non-compliance with this DPA shall be subject to any limitation regarding monetary damages set forth in the Principal Agreement.

General Terms

32. Except in respect of any provision of this DPA that expressly or by implication is intended to come into or continue in force on or after the expiry or termination of the Principal Agreement, this DPA shall be coterminous with the Principal Agreement.

33. No party may assign, transfer or sub-contract to any third party the benefit and/or burden of the DPA without the prior written consent (not to be unreasonably withheld) of the other party.

34. No variation of the DPA will be valid or binding unless it is recorded in writing and signed by or on behalf of both parties.

35. The Contracts (Rights of Third Parties) Act 1999 does not apply to the DPA and no third party has any right to enforce or rely on any provision of the DPA.

36. Unless otherwise agreed, no delay, act or omission by a party in exercising any right or remedy will be deemed a waiver of that, or any other, right or remedy.

37. If any court or competent authority finds that any provision (or part) of the DPA is invalid, illegal or unenforceable, that provision or part-provision will, to the extent required, be deemed to be deleted, and the validity and enforceability of the other provisions of the DPA will not be affected.

38. Any notice (other than in legal proceedings) to be delivered under the DPA must be in writing and delivered by pre-paid first class post to or left by hand delivery at the other party's registered address or place of business. Notices:

- a. sent by post will be deemed to have been received, where posted from and to addresses in the United Kingdom, on the second Working Day and, where posted from or to addresses outside the United Kingdom, on the tenth Working Day following the date of posting; and
- b. delivered by hand will be deemed to have been received at the time the notice is left at the proper address.

Governing Law and Jurisdiction

39. This DPA will be governed by and interpreted according to the law of England and Wales and all disputes arising under the DPA (including non-contractual disputes or claims) shall be subject to the exclusive jurisdiction of the English and Welsh courts.

The parties have signed this DPA the date(s) below:

Merchant	Supplier
Signature:	Signature: 
Company Legal Name:	Company Legal Name: <i>Giedrius Galminas trading as Galmis of 10 Wymondham Close, Nottingham, Nottinghamshire, NG5 6PQ, England, United Kingdom</i>
Name:	Name: <i>Giedrius Galminas</i>
Title:	Title: <i>Sole proprietor</i>
Date Signed:	Date Signed: <i>May 21, 2023</i>

Schedule 1 - Processing Activities

This Schedule 1 includes certain details of the Processing of Personal Data as required by Article 28(3) UK GDPR. The subject matter and duration of the Processing of the Personal Data are set out in the Principal Agreement and this DPA.

The nature and purpose of the Processing of Personal Data

The Supplier will Process Personal Data as necessary to provide the Service pursuant to the Principal Agreement, and as further instructed by the Merchant in its use of the Service.

The types of Personal Data to be Processed

The data processing activities may include, but is not limited to the following categories of Personal Data:

- Personal details, which may include, but are not limited to names, addresses, phone numbers, email addresses, IP addresses, device identifiers, usage data (such as interactions between a user and Galmis's online system, website or email, used browser, used operating system, referrer URL).

The categories of Data Subject to whom the Personal Data relates

The categories of data subjects are Merchant's representatives and end users, such as employees, contractors, collaborators, and customers and may include any other categories of data subjects as identified in records maintained by Merchant acting as controller pursuant to Article 30 of the GDPR.

The obligations and rights of Merchant and Merchant Affiliates

The obligations and rights of the Merchant (and any Merchant Affiliates) are set out in the Principal Agreement and this DPA.

Schedule 2 - Technical and Organisational Measures

The Supplier will conduct the activities covered by this DPA in compliance with relevant data protection policies and guidance, available from the Data Protection Officer or another person responsible for data protection compliance.